



Course guide

Managing Change course

Course outline

New to change management training?

Business change is a fact of working life, and managing change – its practical, organisational and emotional impact – is an essential duty of management staff. 'Managing change' consultants help management staff to improve the change management processes that they use to implement change within an organisation.

Change management training courses offer a generic framework for managing change, training students in management techniques such as change-driver analysis and change management theories such as the 'emotional cycle' of change.

This course is available for in-house training only. Please contact us for details

Benefits

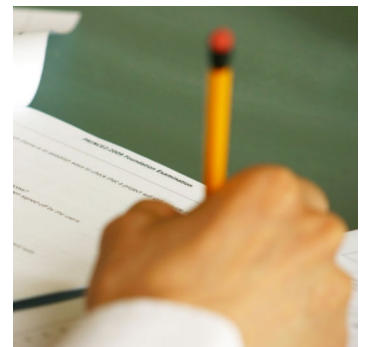
- Learn effective methods of introducing and managing change
- Improve skills in managing emotional effects of change
- Understand the process of recognising and managing change resistance
- Gain effective skills for leading and managing change

Who should attend?

- Change managers and change management consultants
- Management staff involved in implementing change
- Interim managers responsible for change management
- Employees undergoing organisational change
- Anybody who wants to understand change and change management processes

Objectives

- Explain change impact on an organisation and its staff
- Understand differences between managing planned change and managing emergent

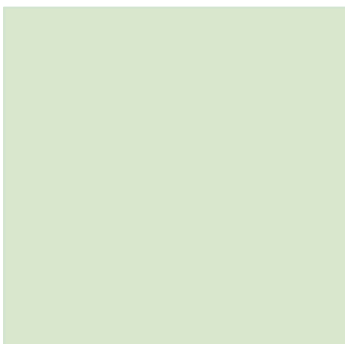


Course detail

- Defining change and change management
- Change and change management theory
- Trends in organisational change and change management
- Drivers of organisational change
- Managing planned vs. emergent change
- Managing change: the emotional cycle
- Understanding and managing change resistance
- Change management tools and leadership skills
- Managing change: case study
- Questions and session-review
- Action-planning: putting change management skills into practice

Questions?

Call our training advisors on [0207 148 5985](tel:02071485985) with any questions you have. You can make a booking over the telephone, online at our website, or by filling in a booking form and sending to bookings@knowledgetrain.co.uk



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